

# COVID-19 Response and Change at Hollyburn Eye Clinic

To all our loyal patients,

We sincerely hope you, your family and friends are healthy during these extremely volatile and stressful times. With this dynamic chaos changing almost hour by hour, we want to reassure you that the safety and well-being of our patients, team and community remain at the forefront of our operation.

Based off the recommendation of the Centers for Disease Control and Prevention (CDC) announced yesterday, and following suit with many of our optometric colleagues around North America, effective Thursday, March 19th, 2020, we will be postponing all routine and non-essential eye care appointments for all patients until April 1st, 2020. We will however, remain open for urgent and emergency care from 10:00 am to 5:00 pm, Monday through Saturday through this period.

Our phone lines, website and social media platforms will be accessible for scheduling appointments, ordering contact lenses and glasses, and will be used as a source for constant updates to our patients. Please call us at 604.984.2020 for more information or visit [hollyburneyeclinic.com](http://hollyburneyeclinic.com).

As we closely monitor this global pandemic, we want to assure you that we are doing everything we can to avoid the impact COVID-19 will have on our community, but at the same time do our part to lessen the burden on our colleagues in the medical system. We will remain open with reduced hours unless otherwise instructed by our provincial or federal authoritative bodies. In the meantime, increased sanitary and safety measures have been put in place at the Hollyburn Eye Clinic.

We want to take this opportunity to applaud all our medical colleagues working the front lines during this challenging time, and encourage you all to adhere to the guidelines suggested by our governing bodies. We thank you for your continued trust, understanding and resilience.

Please take care of yourself, and those around you.

Sincerely,

Dr. Pavan Avinashi  
Owner